

Reload Centres

How It Works

When you get your card, simply follow the instructions posted next to the Reload Centres to get started.



Reloading Your Card Using Debit or Credit Card*

Debit/Credit Reload Centres accept debit or credit cards and transfer value to your smart card to a maximum of \$50.

Please carefully follow the instructions on the display.

Reloading Your Card Using Cash-to-Card Reload Centre*



Cash-to-Card Reload Centres accept \$5, \$10 or \$20 bills and transfer that value to your smart card.

With a Smart Card Reload Centre located in your building or nearby store, loading your smart card couldn't be easier.

Reloading Your Card Using PinMate™*



Coinamatic's PinMate Add Value Station is a low cost, user friendly solution for adding value to smart cards. Residents can easily add value to their smart card online using their home or work computer and a valid MasterCard or VISA credit card!

To see if your location has PinMate, visit www.coinamatic.com and select PinMate under "Resident Links". PinMate is not available in all buildings so check before you register.

* May not be available in all buildings.

Visit Our Website

Visit us at www.coinamatic.com today!

From useful tips to information on using the right products, let us assist you with your laundry requirements!

Use the website to search for the Card Reload Centre nearest you or answer your "Frequently Asked Questions" (FAQs).



Can We Help?

If you have any questions or concerns, please contact our Customer Care Department at **1-800-561-1972** or online at fixmylaundry.com



Goodbye Loonies and Quarters!

Hello Convenience.

Information and tips for using your Coinamatic laundry facility!

For complete instructions, please visit our website - www.coinamatic.com!

Welcome to a new age of laundry convenience.

Remember when doing laundry meant having to collect, count and carry pockets full of quarters and loonies? Well, those days are over!

You can obtain a Coinamatic Laundry Card from your building manager which you will use for electronic laundry payment instead of hasseling with quarters and loonies.

The Coinamatic Laundry Card works basically like a debit card for doing laundry. You control the balance by adding funds by credit card or debit card, as needed, at the Reload Centre conveniently located to you.



Choosing and using the right laundry products.

Detergent Usage

Front Load Washers use less detergent than traditional models. We recommend using no more than 1/4 cup of regular liquid laundry detergent and less than 1/4 cup if using concentrated. When using liquid fabric softener with front loading washers, always use the automatic dispenser provided and do not overfill.

When using **Top Loading Washers** never use more detergent than the manufacturer recommends.

Prevent Oversudsing

Oversudsing is caused when there is too much soapy water in the washing machine. Oversudsing can diminish the performance of the machine and cause damage - it can prevent the washer from reaching full spin speeds, which in turn means that the clothing will come out with excessive water or it can cause the washer to overflow with soapy foamy water.

2/3 Drum Fill - To Prevent Overloading

You should only fill washer and dryer drums 2/3's of the way. Overloaded washers can cause poor cleaning results and damage to your items. Overloaded dryers can be a very dangerous fire hazard.

King & Queen Comforters

When laundering Queen or King sized comforters, we recommend visiting your local Drycleaner or Laundromat. They have equipment that is more suitable to handle these items.

Front Load Washers

Please ensure that you leave the washer door and dispenser open after each use to allow moisture to evaporate.

Clean the Lint Filter

To ensure that dryers run at optimal levels, please clean the lint filter after each use. Failure to do so will result in Low Efficiency Drying.

Terms and Conditions

In using your Coinamatic smart card, you agree to the following terms and conditions:

1

Cards can be loaded up to a max of

\$50

using a Reload Centre and a debit or credit card. In some instances, a Cash Reload Centre is available and cards can be loaded using \$5, \$10 and \$20 bills.

2

Treat your card like cash! If you lose or damage your card, value will be lost.



NOTE: Coinamatic does not refund unused value remaining on smart card when you move. Please limit the value you load to only what you think you will need prior to moving. The card should be returned to the building manager with your keys.